



# Safety on Public Transportation

## Before

- Find out real time arrivals of the next bus or streetcar at your stop by calling 3-1-1 or checking [www.nextbus.com](http://www.nextbus.com).
- Plan ahead by using [www.511.org](http://www.511.org) to see schedules and maps; notify family or a friend of your traveling schedule and when you expect to be home.
- Carry with you **only** what you need for the day; cash, credit cards, valuables and personal documents.
- Keep your personal ID documents in different places and try to conceal them at all times.
- Avoid going out alone during dark hours or visiting isolated areas without company.

## At Bus Stop

- While waiting for a bus or streetcar, stand near others. Avoid isolated bus stops and using iPods or cell phones.
- If the immediate area is deserted or in darkness, stand near an occupied building or in a lighted area until transportation arrives.
- Wait on the curb, not on the road.
- Put your Fast Pass in a holder **other than** a wallet; get your fares ready to avoid unwanted exposure of cash or personal ID documents.
- Don't chase after a bus or streetcar to avoid accident.

## Onboard Public Transportation

- Once on the bus or streetcar, be aware of those around you.
- If the coach is empty or near empty, sit as far up front and close to the driver as possible. Don't hesitate to move your seat if you are uncomfortable.
- Place your personal belongings close to you and within sight.
- Be aware of pick-pocketing. If you are sitting near the rear door, be aware that suspects like to grab a purse or bag and immediately exit the rear door.
- Notice those standing too close or acting erratically. If someone begins to bother you, get up and notify the driver immediately.
- Always stay awake and alert. Don't sleep, read, engage in deep cell phone conversations, send text messages, work on your laptop or listen to music with earpieces.
- Upon arriving at your stop, be aware of those who exit the bus with you. If you feel you are being followed, go to the nearest occupied building or seek assistance from transit police.
- After dark, attempt to get off the bus in a well-lighted area. Use well lighted streets to reach your destination.
- Report to the driver immediately for any incidents. Call 9-1-1 for Emergency or if there is a crime in progress.

**EMERGENCY**                      **9-1-1**  
**FROM CELL PHONE**            **415-553-8090**  
**FOR NON-EMERGENCIES**      **415-553-0123**

**NON-EMERGENCY QUALITY OF LIFE SF CITY SERVICES 3-1-1**

San Francisco SAFE, Inc. (Safety Awareness for Everyone) is a non-profit 501(c)(3) organization that works in partnership with the San Francisco Police Department. We offer a variety of crime prevention and public safety awareness services.

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